

LESSONS LEARNED?

TWO THOUSAND DEATHS LATER, HAS INFECTION CONTROL IN CARE HOMES IMPROVED?

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SUMMARY

- The Care Inspectorate (which is responsible for monitoring standards in care homes) is currently doing only about a third of its usual checks and at the current rate would take over two years to inspect all care homes to assess Covid control measures
- This means there simply isn't enough data to provide any confidence that, as a sector, care homes are doing any better than they were five months ago
- There is no rationale presented by the Care Inspectorate for which care homes are being chosen, nor any reasonable explanation for why those care homes identified as having pre-existing infection prevention problems were not prioritised for inspection
- There should be a mandatory ban on discharge of people to any care home assessed as Weak
- Of those previously graded Weak, ten have improved (three to the status of Good) but ten have not
- Of those previously graded as Adequate, five have improved but seven have deteriorated (ten remained the same).
- The Care Inspectorate chose to inspect 17 care homes rated Good or Very Good, of which three are now downgraded to Weak and four to Adequate (the second lowest). Only four remained Good and one Very Good (with five no longer graded as a result of different methodology)

- More than one in seven care homes inspected have received a 'letter of serious concern' from the Care Inspectorate
- In only one case has the Care Inspectorate used new Covid powers to issue an Improvement Notice with intent to close the care home

THE ISSUE

"We identified that domestic staff had not been appropriately trained in the correct use of cleaning products and some staff were not using PPE correctly. All staff required training in COVID-19 specific infection prevention and control, support in correct hand hygiene and use of PPE in line with best practice. There was a lack of monitoring and auditing of infection prevention and control procedures and practices." (Extract from report from Care Inspectorate to the Scottish Parliament, 6th August).

It says something about our care home system that five months after the outbreak of Covid-19 staff working in Care Homes have still not been properly trained in infection control. That is not their fault. Two weeks earlier the summary report for Ashwood Care Home, which was issued a closure notice by the Care Inspectorate last week¹, was even worse:

"We found the home had an unacceptable level of cleanliness and hygiene. Numerous pieces of equipment used to support people living in the home were not clean or in good working order. We had concerns about the safety of one gas appliance and about fire doors and fire exits. Staff did not have full access to appropriate PPE and there had been no staff training in relation to COVID-19."

BACKGROUND TO THE INSPECTIONS

These reports are a consequence of the *Coronavirus (Scotland)(No2) Act* passed by the

Scottish Parliament on 20 May. This Act required the Care Inspectorate, which announced it was cancelling inspections on 13 March, to start doing its job again and to lay before the Scottish Parliament reports on its care home inspections every two weeks from the 22 May².

There have now been five reports to the Scottish Parliament, all of which can be viewed on the Care Inspectorate website, tucked away under publications and statistics³. The first was in June⁴ since when the Care Inspectorate has adopted a formal methodology for the inspections⁵, based on the question "How good is our care and supporting during the Covid-19 pandemic?".

While the reports to the Scottish Parliament now include grades, they remain discursive summaries, which contain examples of both good and bad practice (as above) but make no attempt at analysis. It is therefore difficult for anyone reading them, whether politicians, staff in public authorities or the general public, to get any real sense of how effectively Providers are now protecting care home residents and what actions are required to do so. The author has therefore undertaken an analysis of the data and other hard information contained in the reports based on a comparison with previous inspection grades. The shame is neither the Care Inspectorate nor the Scottish Government appears to have seen fit to do this.

DATA CONSIDERATIONS

All of the data has been compiled into a table which can be found at Annex A to this report. It is important to note the context and some general provisos. First, the analysis is based on the summary reports and I have not attempted to extract further useful information contained in the full inspection reports, some of which is now

on the data store⁶. That information includes the number of legal requirements issued as a result of the inspections and the timescales for meeting these. The full inspection reports also provide further insights into issues affecting older people in care homes at present.

Second, in the first round of inspections the Care Inspectorate did not award any of the six grades it usually uses to evaluate care (Unsatisfactory, Weak, Adequate, Good, Very Good and Excellent) and those have therefore been recorded in the analysis as “Not graded”⁷. Had they been so, the number of care homes with low grades would have increased.

Set against this, however, is a third proviso. The Care Inspectorate’s methodology for the inspections contains three elements which focus on Infection Control, Personal and Protective Equipment and Staffing. While each element is awarded a separate grade, the lowest of these grades is then used to record an overall grade. For simplicity this analysis has followed the Care Inspectorate on this, but it is important to appreciate that not all care homes graded Weak are equally poor. There is at least one care home that has been graded Good, Good and Weak across the three elements and then awarded a grade of Weak. Differences such as this help explain why the Care Inspectorate has issued letters of serious concern to some care homes but not to others.

Fourth, to enable a simple comparison of grades pre- and post-Covid, the lowest grade recorded on the Care Inspectorate data store from a download dating from the end of February⁸ has been used. This does not catch any change in grades from Inspections that took place in March, including one that took place on 23rd March.

In summary, while this analysis has done what it can to create the best dataset possible it is clearly the case that much better data is possible and indeed much needed.

THE NUMBER OF CARE HOMES INSPECTED

The five reports to the Scottish Parliament cover ten weeks and 71 separate Care Homes, some of which have been inspected on several occasions. Of these care homes 68 are for older people and three for adults under the age of 65. In February the Care Inspectorate’s data store recorded 788 care home services for older people in Scotland⁹ and 1,406 care home services in total. At this rate of inspection, it would take the Care Inspectorate over two years just to inspect all care home services for older people in Scotland. For comparison, in the six months prior to February the Care Inspectorate inspected 427 care homes. At present it appears they are undertaking one third of the inspections that they would normally do.

Without reports from the regulator, it is difficult to see how the Scottish Government or anyone else can have any more confidence that care homes are now better prepared for Covid-19 than they were five months ago. The capacity of the Care Inspectorate, which was never adequate, has clearly been affected by lockdown. That is not the fault of frontline staff, some of whom will have been shielding or had childcare responsibilities. But the remaining capacity of the Care Inspectorate would appear insufficient to ensure all care homes have appropriate infection control arrangements in place to prevent a second wave of the virus¹⁰. At a time when inspections are arguably more important than ever before, they are still not happening.

The Care Inspectorate provided indirect confirmation of this lack of capacity on 30 July¹¹ when it announced it had developed a Covid Scrutiny Assessment Tool¹² to enable them to *prioritise* Inspections. Arguably such a tool should have been in place as part of pandemic planning, but surely by now the Care Inspectorate should have had a plan to inspect *all* care homes before the winter and an idea of the resources needed to do this? Prioritising is another way of saying some care homes may never receive an infection control inspection. Is that really good enough when around 2,000 older

people have died in care homes? The anecdotal nature of reports to the Scottish Parliament serve to cover up this failure. Data matters.

THE IMPLICATIONS OF THE GRADES AWARDED DURING THESE INSPECTIONS

Unfortunately, the reports to the Scottish Parliament also fail to explain why care homes were chosen for inspection¹³. This is important for understanding the data and the extent to which it might be seen as representative of the sector¹⁴.

The starting point for this analysis has been that there is a strong argument that poorly graded care homes should have been the priority for inspection at the start of the corona crisis. Whatever the risks of asymptomatic and presymptomatic transmission of Covid-19, discharging older people from hospital to care homes graded Unsatisfactory or Weak without checking whether they were adequately prepared was, at best, the height of foolishness. Failing to tackle care homes where there were known to be problems with infection control, like Home Farm on Skye, was even worse¹⁵.

At the end of February three care homes appear to be been graded as Unsatisfactory¹⁶. These have now all been inspected and all three now have grades of Adequate. Not really good enough at a time when the highest standards of infection control are required. But it provides some assurance that the likely risks in the three care homes identified by the Care Inspectorate at the time as the worst in Scotland have reduced somewhat.

Of the care homes graded Weak in February, 25 out of 54 appear in the reports to the Scottish Parliament.

Pre-Covid Grade	Covid Grade			
	Weak	Good	Adequate	Not graded
25	10	3	7	4

Two fifths of the care homes assessed as Weak in their last inspection prior to Covid-19 - and almost 50 per cent of those awarded grades - were also graded Weak on infection control. Unless the Care Inspectorate can show otherwise, the data would appear to confirm that weak grades prior to Covid-19 are a reasonable predictor of poor infection control. If so, there would seem now to be no excuse for the Care Inspectorate not inspecting the remaining 29 care homes that had grades of Weak at the start of the crisis.

With the prevention of the spread of Covid-19 the top priority, the data presents a strong argument to the Scottish Government and Health and Social Care Partnerships that there should be a mandatory ban on admissions to Weak care homes until they can show they have satisfactory standards of infection control in place.

It is positive, of course, that three of the care homes previously graded Weak were graded Good for infection control. That is the least older people should have had a right to expect in a pandemic. It seems possible that these represent care home providers that have risen to the challenge of the corona crisis. This is as it should be, but represents a small minority of care homes. The key question, however, is how does the public or government know which care home providers have risen to the challenge? The Care Inspectorate clearly doesn't know, otherwise it would not have used its scare resources inspecting these three homes.

The data from the inspections of care homes formerly graded adequate is equally concerning:

Pre-Covid Grade	Adequate	26
Covid Grade	Unsatisfactory	1
	Weak	6
	Adequate	10
	Good	3
	Very Good	2
	Not graded	4

Adequate means just that, not good. What is striking is that over a quarter of the homes

previously inspected as Adequate were awarded an even lower grade for infection control. This is despite providers knowing for months that they needed to up their game. That is not the fault of staff but, as the extracts from the inspection reports show, down to matters like a lack of training. The Care Inspectorate could argue that this group of 26 care homes is not representative of the 227 care homes recorded as Adequate at the end of February, but if that is the case it must present some evidence of this to the Scottish Parliament or it must work from the data available.

What this data also appears to suggest is that while some providers have risen to the crisis, a proportion haven't. The implication is that this group simply don't care about care, only about money.

There has been no indication in the reports to the Scottish Parliament to suggest that 17 inspections had taken place in care homes previously graded good or above. That may come as a great surprise, but these care homes were presumably inspected because they had suffered outbreaks of Covid-19 or been subject of complaints about infection control

Pre-Covid Grade	Good	14
	Very Good	3
Covid Grade	Weak	3
	Adequate	4
	Good	4
	Very	1
	Not	5

The outcomes of the inspections for these care homes are in a sense even more striking and appear to indicate two things. First, assuming they were chosen because of significant outbreaks of Covid, the implication from the care homes that retained good grades is that it is very difficult to prevent the spread of Covid-19 even where good infection control measures are in place. That suggests we need a fundamental review of the effectiveness of infection control in care homes to cope with pandemics. Second, from the 50 per cent of care homes that dropped grades, that even the better care homes in the sector were woefully ill-prepared in terms of infection for this pandemic.

That so many care homes graded Good can do so badly provides further evidence that *every* care home in Scotland should be inspected before the winter and that significant investment is likely to be required if care homes are to be made safer for older people.

THE CARE INSPECTORATE'S RESPONSE TO THE INSPECTION FINDINGS

The reports to the Scottish Parliament also contain information about how the Care Inspectorate has followed up on the care homes where it has identified poor standards of control, both in terms of regulatory actions and follow up visits but without providing any overview. For eleven of the 71 care homes it has inspected, the Care Inspectorate has issued a letter of serious concern which requires a provider to take immediate action. In almost all of these cases the Care Inspectorate has visited again within 4-6 days and then in eight cases, even where it was assured the provider had taken the concerns seriously, it has undertaken further follow up visits¹⁷. That is completely as it should be and contrasts positively with its failure to check on care homes where it knew there were serious issues at the start of the crisis, like Home Farm on Skye. It indicates a degree of turnaround.

The use of other regulatory power has, however, been generally limited. Despite the creation (under the Coronavirus Act) of new powers to intervene in care homes and for other public authorities to take them over, Ashwood House is the first care home where the Care Inspectorate has issued an Improvement Notice and notice giving intent to close the care home since Home Farm in April. Coupled with a lack of follow up for care homes graded Adequate, the residing impression is that the Care Inspectorate is still not willing to use its powers to tackle what should be unacceptable standards of care and is still wedded to an ethos of giving providers another chance.

CONCLUSION

These issues, and the issues in the care home sector as a whole, will not be resolved until the Care Inspectorate presents the information it holds in a form that can be subject to critical analysis. This report is intended to prompt that. The discursive narratives in the reports, however, do contain some important insights into the challenges of protecting older people in care

homes from Covid-19, a reflection that many care inspectors and health staff are very good at their job, as well as what life has been like for residents of care during the lockdown, which continues for them. It is important that those insights are not lost and are used to inform a debate about the future of the care home sector. Unless the Care Inspectorate suddenly rises to the challenge, these will be considered in a further report.

REFERENCES

1. <https://www.careinspectorate.com/index.php/news/5764-ashwood-house-care-home-callander>
2. The most recent information from the Care Inspectorate's data store dated 30th June shows Inspections continued until 27th March but no further Inspections then took place until 16th May. The information is not totally accurate because we know an Inspection was carried out at Home Farm in Skye after the outbreak of Covid-19 there. https://www.careinspectorate.com/images/documents/5743/MDSF_data_30%20June%202020.xlsx
3. <https://www.careinspectorate.com/index.php/publications-statistics/139-inspection-reports-local-authority/reports-to-scottish-parliament-on-care-inspectorate-inspections>
4. <https://sourcenews.scot/nick-kempe-the-care-home-crisis-begs-the-question-what-is-the-care-inspectorate-for/>
5. https://www.careinspectorate.com/images/documents/coronavirus/Quality_indicators_Key_question_7.pdf
6. Requirements up to the 30th June are included on the Care Inspectorate data store but not the latest Inspection grades which form the basis for this report. I have had to extract those by going manually through the reports
7. There is an exception for Home Farm Care Home on Skye where the Care Inspectorate may have awarded a grade but has not revealed this to the public because of legal proceedings. In that cases the grade is recorded as "not known".
8. https://www.careinspectorate.com/images/documents/5598/MDSF_data_29%20February%202020.xlsx

I could have used the March data download for comparison but some of those inspections could have been influenced by the outbreak and it seemed cleaner to use the February download.

9. Some care home buildings contain a number of services, eg a mainstream unit and a specialist dementia unit, so the actual number of care homes is less than the number of services.

10. Every Inspection has been carried out jointly with staff working in health to provide infection control expertise. These staff have come from Health Protection Scotland, Public Health and local Health and Care Partnerships. The logistics of identifying such staff to go on inspections and then arranging joint visits should not be underestimated – it will have required a lot of work from staff on the frontline – and it may be that capacity within the NHS has also impacted on the number of inspections

11. <https://www.careinspectorate.com/index.php/coronavirus-professionals/inspection-during-covid-19> - 30th July

12. See here - https://www.careinspectorate.com/images/documents/coronavirus/COVID_Scrutiny_Assessment_Tool_SAT_002.pdf?utm_medium=email&utm_source=govdelivery

13. This information is sometimes mentioned in the full inspections reports, sometimes not which means any analysis would be based on guesswork.

14. For example, where a care home has been selected for inspection because of a large number of deaths, it is difficult to assess the implications of the inspection findings without knowing how many other homes had an equally high number of deaths and how many of those were inspected.

15. <https://commonweal.scot/policy-library/predictable-crisis>

16. The data store download shows five care homes as Unsatisfactory but in cross-checking records to find out why two of the care homes had not been inspected I discovered two appear to have had this grade recorded in error.

17. In the Annex I have recorded the data of the original inspection, the inspection grade if awarded as a result of this, whether a letter of serious concerns was issued as a result of this inspection, the dates of follow up inspections and I have also noted other regulatory action. The reports are generally very clear about whether further follow up visits are planned: where this is the case I have recorded “planned” under follow up visit, where no more visits appear planned I have entered “complete” under a column headed status. That information is less complete than other columns and includes more guesswork but it does help show how the Care Inspectorate appear to be focussing on care homes where there are a “serious concern” letter has been issued.

ANNEX A: COMPILATION OF AVAILABLE DATA

Care Home	Provider	Location	Places	Pre- C-19 min grade	1st Covid Inspec.	Grade	Serious Concrn Letter	Follow up 1	Follow up 2	Follow up 3	Other actions	Status	Notes
3 Bridges	Northcare (Scotland) Ltd	Glasgow	72	Good	1-Jul	Very Good							
Abbey House	Jillian Faloon	Kirriemuir	15	Weak	23-Jul	Weak							
Abbey Lodge	Abbey Healthcare Homes	Glasgow	80	Adequate	8-Jul	Adequate		13-Jul	Planned				
Abbeydale Court	Abbey Healthcare (Hamilton) Ltd	Hamilton	109	Adequate	5-Jun	Not graded						Complete	
Abbeyfield House	Abbeyfield Glasgow Society	Glasgow	20	Weak	9-Jul	Weak		Planned					
Alexander House	Kingdom Homes Ltd	Crossgates	44	Weak	28-Jul	Adequate						Complete	
Almond Court	Holmes Care Group	Glasgow	42	Good	4-Jun	Not graded							No reference Inspection Report reason for insecton
Almond View	Tower Bridges Homes Care Ltd	Glasgow	78	Good	22-May	Not graded	Yes	28-May				Complete?	
Antiquary House	Balhouses Care Ltd	Arbroath	58	Weak	10-Jun	Adequate		28-Jul				Complete	
Ashford Care Home	Drumpark Care Ltd	Bridge of Allan	24	Weak	12-Jun	Weak	Yes	15-Jun	22-Jul			Monitoring	
Ashlea House	Mauricare Ascot Ltd	Callander	21	Adequate	14-Jul	Adequate							
Ashwood House	Mauricare Ascot Care Ltd	Callander	21	Weak	7-Jul	Weak		10-Jul			Improv. Notice Notice to Cancel regis.		
Balhouses Dalnaglar	Balhouses Care Ltd	Crieff	40	Weak	16-Jun	Weak		?					
Bothwell Castle	Bothwell Care Ltd	Uddingston	75	Adequate	12-Jun	Very Good						Complete	
Bridge View House	Tayside Care Ltd	Dundee	42	Adequate	17-Jun	Unsat.	Yes	22-Jun	7-Jul	?			
Buccleuch & St Margaret's	St Philip-s Care Ltd	Hawick	53	Adequate	25-Jun	Adequate			Complete			Complete	
Burlington	Four Seasons HC Ltd	Glasgow	90	n/a	15-Jul	Weak	Yes	20-Jul	Planned				
Campsie Neurological Care Centre	Living Ambitions Ltd	Kirkintilloch	Adult 22	Good	25-26 Jun	Weak			Planned				
Cathay	Care Concern Ltd	Moray	41	Weak	12-Jun	Adequate		15-Jun	27-Jul	Planned			
Cathkin	Care UK Ltd	South Lanarks	44	Weak	29-May	Not graded						Complete	
Clinton House	Clinton House Strathclyde Care Homes Ltd	Larkhall	26	Weak	18-Jun	Adequate							
Craig En Goyne	Craig En Goyne	Kilsyth	48	Adequate	21-22 Jul	Weak		Planned					
Craigend Gardens	Quarter Care Ltd	Glasgow	48	Good	14-Jul	Weak		Planned					
Douglas View	HC-One Ltd	Hamilton	100	Good	1-Jul	Adequate						Complete	
Drumbrae	Edinburgh City Council	Edinburgh	60	Unsat. Improv. Notice	29-May	Not graded					4th August graded Adequate (action arising from Enforce.)		

Drummohr	HC-One	Musselburgh	60	Good	29-May	Not graded						Complete	Reason Inspection C-19 outbreak
Drummond Grange	Barchester Health Care	Lasswade	114	Very Good	28-May	Not graded	Yes	4-Jun					"Latest inspection NOT available"
Eastwood Court	Larchwood Care Homes North Ltd	Giffnock	52	Adequate	1-Jul	Adequate						Complete	
Ellen Mhor	Cygnnet (OE) Ltd	Dundee	Adult 12	Adequate	10-Jun	Good						Complete	
Fairview House	Barchester Health Care	Aberdeen	103	Good	1-Jul	Good						Complete	
Florabank	Florabank Home Ltd	Haddington	22	Very Good	27-Jul	Good						Complete	
Fullarton	HC-One Oval Ltd	Irvine	90	Good	16-May	Not graded	Yes	20-May	6-Jul			Complete	
Glenhelenbank	Glen...bank Residential Home	Luncarty	13	Adequate	1-Jul	Weak		Planned					
Gowrie House	Four Seasons HC Ltd	Kirkcaldy	60	Adequate	8-Jul	Weak	Yes	10-Jul	24-Jul			Monitoring	Grade changed to adequate - In administration
Hillview	Advinia Care Ltd	Clydebank	150	Weak	22-25 Jun	Good						Complete	
Holy Rosary	Little Sisters of the Poor	Greenock	28	Adequate	18-Jun	Weak			?				
Home Farm	HC-One Ltd	Portree		Weak	3-Jun	Not known		9-Jun	22-Jun	7-8 Jul	Court Case cancel registration		
Jenny's Well	Royal Blind Asylum	Paisley	54	Good	14-15 Jul	Adequate						Unclear	
Kingsgate	Larchwood Care Ltd	East Kilbride	61	Weak	1-Jun	Not graded						Complete	
Kingswells	Bon Accord Care	Aberdeen	60	Adequate	30-Jun	Very Good						Complete	
Kintyre Care Centre	HC-One Ltd	Campbelltown	39	Weak	11-Jun	Weak	Yes	26-Jun	Planned				
Kintyre House	Gate Healthcare Ltd	Invergordon	41	Adequate	8-Jul	Weak		17-Jul	Planned			3	2 Requirements not met from March Inspection
Lochside Manor	Enhance Health Ltd	Glasgow	45	Adequate	12-Jan	Adequate						Complete	
Lythe	Lythe Home	Cullen	32	Adequate	27-Jul	Adequate						Planned	
Meadowvale	Tamaris/ FSHC	Bathgate	52	Unsat.	30-Jun	Adequate*							
Moncreiffe	Bryden Foods (Perth) Ltd	Bridge of Earn	34	Weak	23-25 Jun	Adequate						Planned	
Nazareth House	Nazareth Care Charitable Trust	Glasgow	70	Very Good	23-Jun	Adequate						Complete	
Newcarron Court	Advinia Care Ltd	Falkirk	116	Adequate	4-Jun	Not graded	Yes	9-Jun	24-Jun	14-Jul			
North Inch	Balhousesie Care Ltd	Perth	78	Weak	21-May	Not graded	Yes	26-May	16-Jun			Complete	
Oversteps	Crossreach	Dornoch	24	Weak	15-Jun	Adequate						Complete	
Palm Court	Mr and Mrs J Young	Bute	8	Weak	14-Jul	Weak						Planned	
Pine Villa	Mansfield Care Ltd	Loanhead	19	Good	23-Jul	Adequate						Complete?	
Pitkerro Care Centre	Pitkerro Opco Ltd	Dundee	70	Weak	24-Jun	Weak*		17-Jul				Complete	Later changed to adequate
Queensberry	Harvey's Healthcare Ltd	Sanquhar	44	Weak	8-Jul	Weak						Unclear	
Riverside Nursing Home	Craigard Care Ltd	Aberdeen	42	Good	18-Jun	Weak		29-Jul				Planned	
Rosepark Care Home	Renaissance Care	Uddingston	60	Good	21-Jul	Good						Complete	
Royston Court Care Home	Edinburgh City Council	Edinburgh	60	Weak	21-22 Jul	Weak						Planned	

Scoonie House	Caring Homes Healthcare Group Ltd	Leven	36	Adequate	30-Jun	Good					Complete	
South Grange	Barchester Health Care	Dundee	85	Good	1-Jul	Good					Complete	No Reference in full Inspection Report reason for Inspection
Springfield Bank	HC-One	Midlothian	70	Adequate	28-May	Not graded					Complete	
Springvale	Priory CC19 Ltd	Lennoxtown	95	Adequate	6-Jun	Weak					Planned	
Spynie Care Home	Intobeige Ltd	Elgin	56	Weak - Improv. Notice	28-May	Not graded					Complete	
St Margaret's	Brighterkind	Edinburgh	60	Adequate	19-Jun	Adequate					Complete	Inspection due outbreak Covid-19
Stobhill Nursing Home	Four Seasons HC Ltd	Glasgow	60	Adequate	18-Jun	Adequate		21-Jul			Planned	
Stormont Lodge	Balhousesie Care Ltd	Blairgowrie	32	Weak	21-Jul	Good					Complete	
Tarriebank	Tarriebank Ltd	Arbroath	24	Adequate	15-Jul	Good					Complete	
Wallacetown Gardens	Heathfield Care Residential Homes Ltd	Ayr	Adults 20	Weak	29-Jul	Good					Complete	
Walton House	Kingdom Homes Ltd	Leven	40	Adequate	13-Jul	Adequate					Unclear	
Westlea	Third Life Care Ltd	Barrhead	55	Unsat.	14-Jul	Adequate						
Whitehills	Thistle Health Care Ltd	East Kilbride	106	Adequate	27-May	Not graded						
Wyndford Locks	HC-One Ltd	Glasgow	150	Adequate	10-Jun	Adequate					Complete	

* = changed from initial grade